

Richard Healey (adpce.ad)

From: RF Office <ferguson.office@gmail.com>
Sent: Friday, July 12, 2024 11:41 AM
To: Richard Healey (adpce.ad)
Cc: Jason Bolenbaugh (adpce.ad)
Subject: Re: Waterview Estates, AR0050393, Sanitary Sewer Overflow Complaint

Richard,

I don't know anything about July 4th. But approximately 8pm last night, I received a call from Hayden Norwood at #18018 Waterview Meadows ct. and she said she thought she had a sewer leak. And I ask her to use as little water as possible. Then I ask her who built her home and who the plumber was? She stated she was not the original owner and did not know. So by 10:15 pm I had scheduled an equipment operator and a helper to be there the next morning. I had a piece of equipment there first thing this morning to dig up the area, find the problem, get the parts and fix the line. It appears a lawnmower may have chipped the top of the shutoff valve. We lime the area tomorrow.

Thanks,
Rick Ferguson

On Thu, Jul 11, 2024 at 10:43 AM Richard Healey (adpce.ad) <Richard.Healey@arkansas.gov> wrote:

Mr. Ferguson:

On July 11, 2024, DEQ received a complaint of a sanitary sewer overflow (SSO) which occurred on July 4, 2024 around the 18000 block of Waterview Meadow Court in the Waterview Estates. Did you received a notification of a SSO and was this SSO investigated and repaired?

If you have any questions, please do not hesitate to ask.

Thanks

Richard C. Healey | Enforcement Branch Manager

Division of Environmental Quality | Office of Water Quality
5301 Northshore Drive | North Little Rock, AR 72118

t: 501-682-0640 e: Richard.Healey@arkansas.gov



ARKANSAS

ENERGY & ENVIRONMENT

--
Isalia